

Thanks to EyeDetect, Security Co. Offers to Help Customers Hire Honest Employees



“We love EyeDetect. It’s very cutting edge. I’ve never seen anything like this. It’s absolutely awesome.”

Dwayne Battick,
Head of Portfolio
Development &
Innovation
MS Tech Solutions



BACKGROUND

[MS Tech Solutions Limited](#), founded in 2015, is a Jamaican-based, multinational consulting company. Using the latest technology, their services include cyber security, physical security, managed services, unified communications, infrastructure and electrical. The company is in the process of expanding its services to include employee screening and assistance with investigations.

MS Tech has always been committed to hiring staff who are not only competent but who also demonstrate a high level of integrity. These criteria ensure that the company can deliver projects efficiently and effectively while maintaining the confidence of its clients. Converus’ EyeDetect is now a critical part of a robust hiring and vetting process, which includes psychosomatic evaluations, two interviews, background checks, and occasionally a polygraph exam.



EYEDETECT IMPLEMENTED

Dwayne Battick, who joined the company in 2018 as head of portfolio development and innovation, learned of EyeDetect from Toronto-based Converus Service Partner EyeVestigate in late 2019. As embracers of cutting-edge technology, MS Tech quickly implemented EyeDetect in 2020 in its hiring process.

“When I saw how accurate it was, I realized it was perfect for helping us hire the right employees,” says Dwayne.

Starting in 2022, MS Tech will monitor current personnel twice annually. Since EyeDetect gives MS Tech the assurance all employers need to onboard new hires, the company will also offer EyeDetect’s screening and investigation capabilities to potential customers — including call centers, hospitality businesses and financial institutions.

RESULTS/RETURN ON INVESTMENT

Dwayne says EyeDetect reports are “phenomenal” because he can quickly review the test results. Plus, it gives MS Tech two substantial competitive advantages: 1) Most other security companies only offer people and not technology, and 2) MS Tech can now confidentially help customers hire honest employees.

“With EyeDetect, our hiring process is more structured. I am more comfortable with the hiring process. I no longer have second thoughts on who we hire. EyeDetect allows us to know upfront if someone is questionable,” says Dwayne.

Converus (“with truth”) provides scientifically validated credibility assessment technologies that help protect countries, corporations and communities from corruption, crime and threats. Converus is headquartered in Lehi, Utah, USA. Visit: converus.com